هيئة أبوظبي الرقمية
ABU DHABI DIGITAL AUTHORITY



2026

Service Guide for TAMM portal

Update Engineer Temporary Licence Status User Manual

DEPARTMENT OF MUNICIPALITIES AND TRANSPORT

Sep 2026

Introduction

As part of Abu Dhabi government initiative to move all government services under a single portal for government services (TAMM), all Engineering Professionals Licensing System (EPLS) services have been moved to TAMM Portal.

https://www.tamm.abudhabi/

The goal of this document is to help the users accessing and navigating EPLS services on TAMM Portal.

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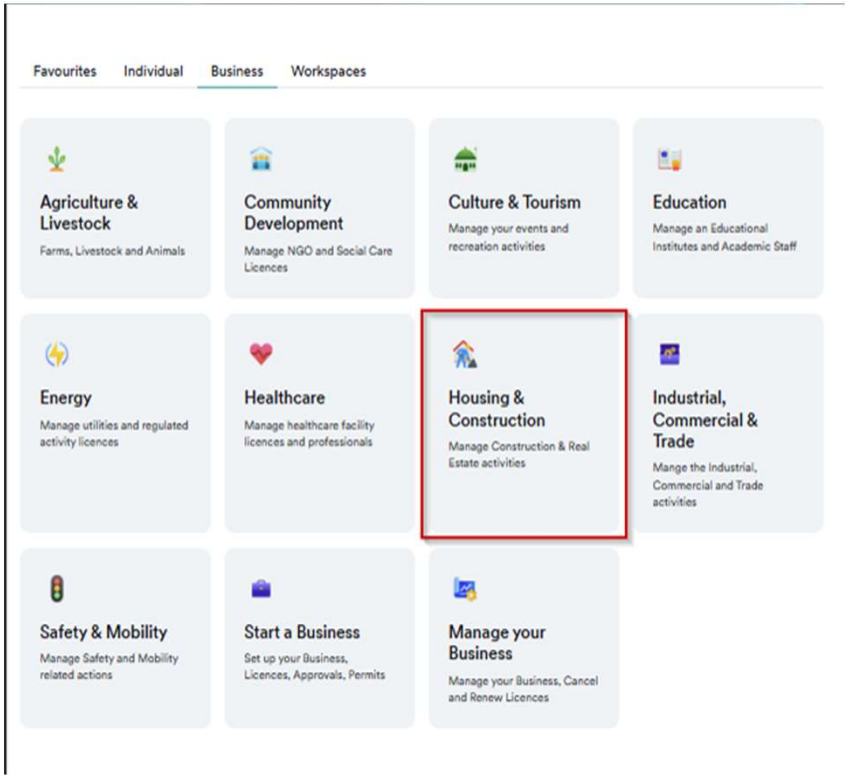
EPLS Services List on TAMM Portal

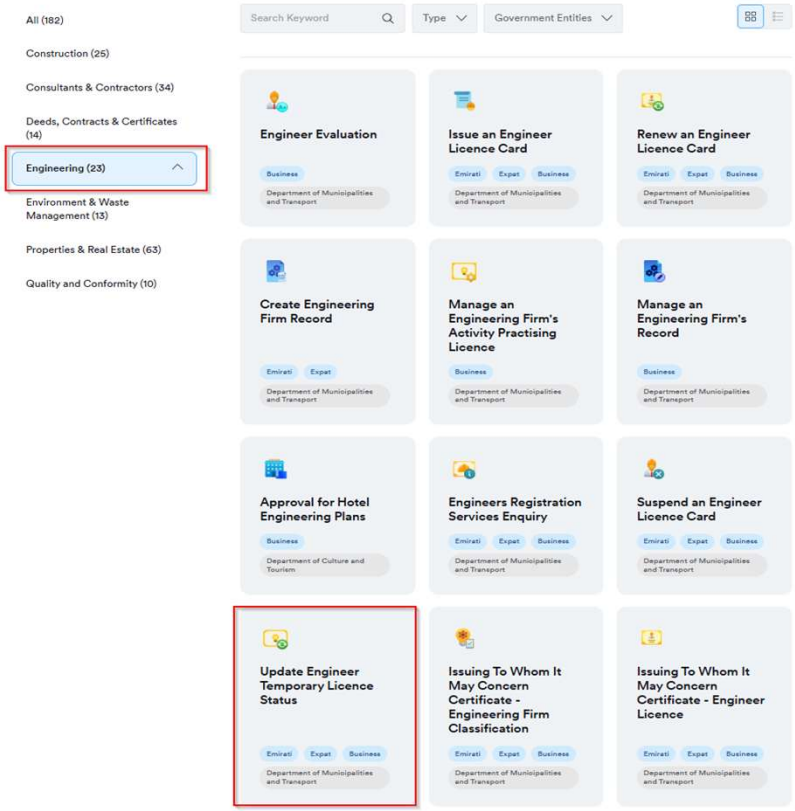
EPLS Services: Applications are being created from the services list on TAMM Portal	
1-	Issue an Engineer Licence Card
2-	Amend an Engineer Licence.
3-	Renew an Engineer Licence.
4-	Suspend an Engineer Licence.
5-	Update Engineer Temporary Licence Status
6-	Issuing To Whom It May Concern Certificate - Engineer Licence

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Access EPLS Services on TAMM

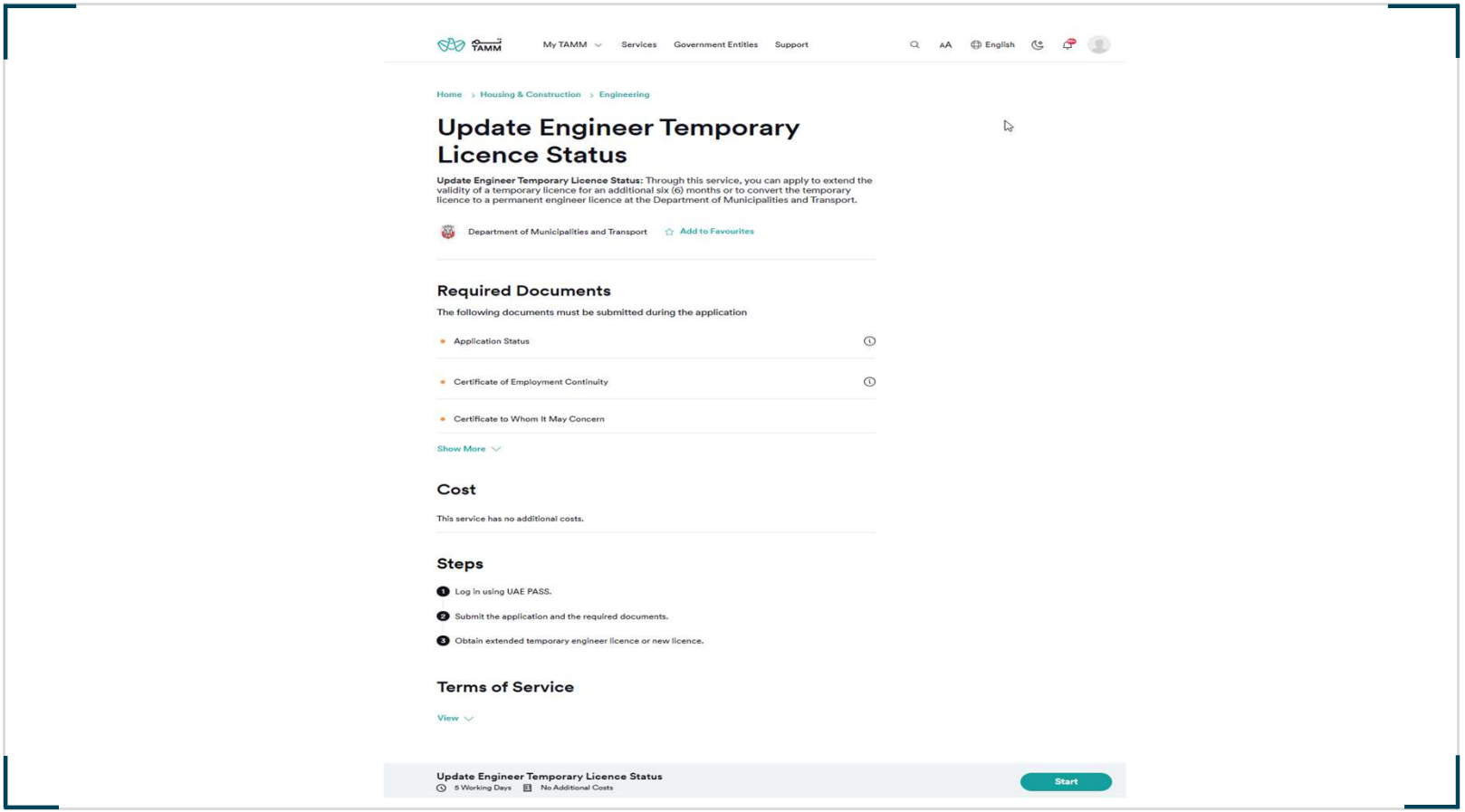
Users can navigate to EPLS services on TAMM under "Housing & Construction" category on TAMM homepage→Housing & Construction → Engineering.





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Update Engineer Temporary Licence Status Start Page



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First Scenario : Extend Temporary licence expiry

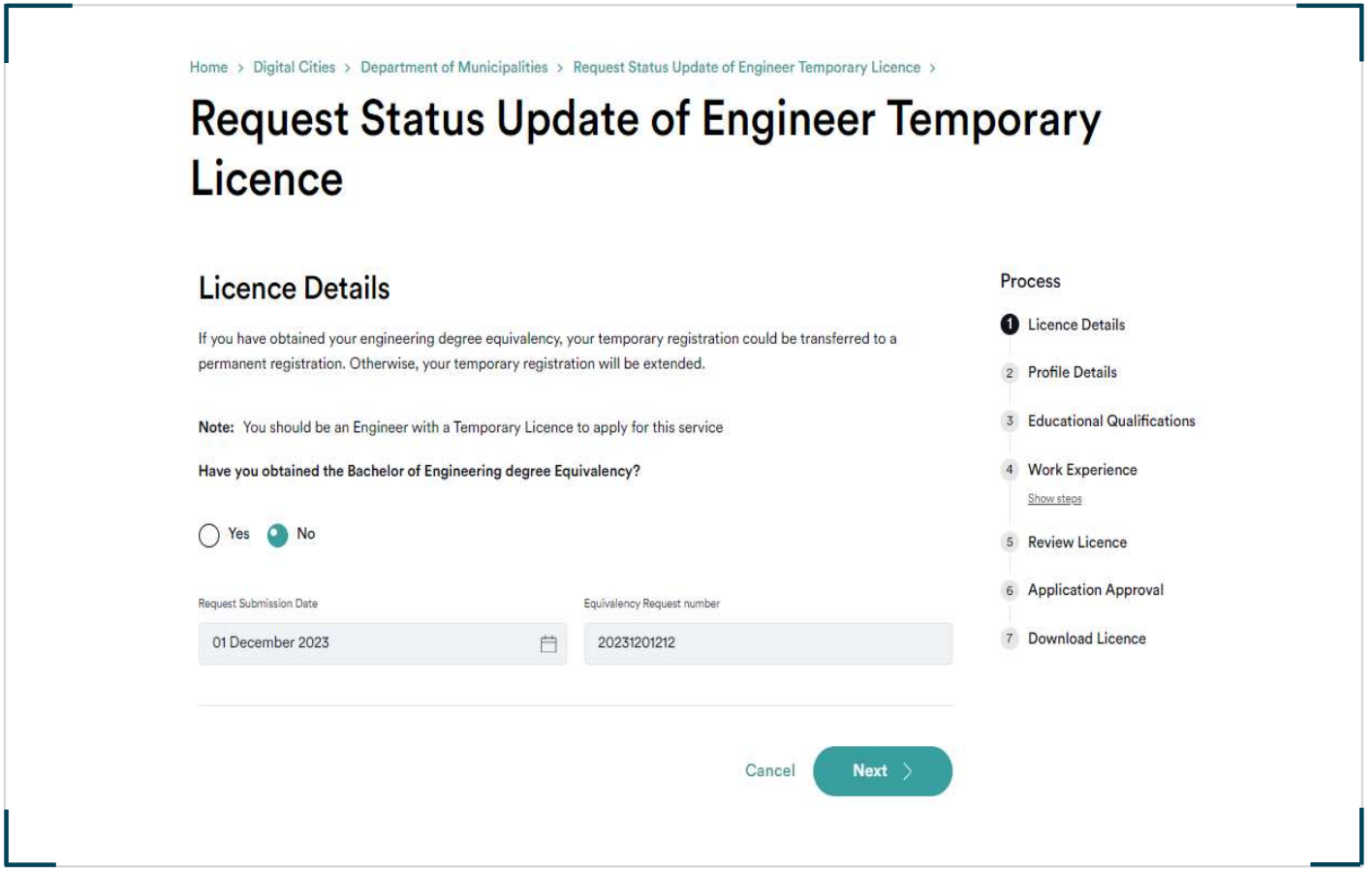
Once a new application is selected, the system will request to choose the type of update required by inquiring the availability of the Bachelor of Engineering degree equivalency as follows:

1 - If the answer is "No", you will be directed to extend the temporary licence card.

2 - If the answer is "Yes", you will be directed to transfer the temporary licence card into a permanent licence

Each option will be reviewed on the following pages

The first scenario is to choose "No" and enter the date of submitting the equivalency application and the application number, then press the "Next" button at the bottom of the screen.



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The Customer's Journey with the Service (2)

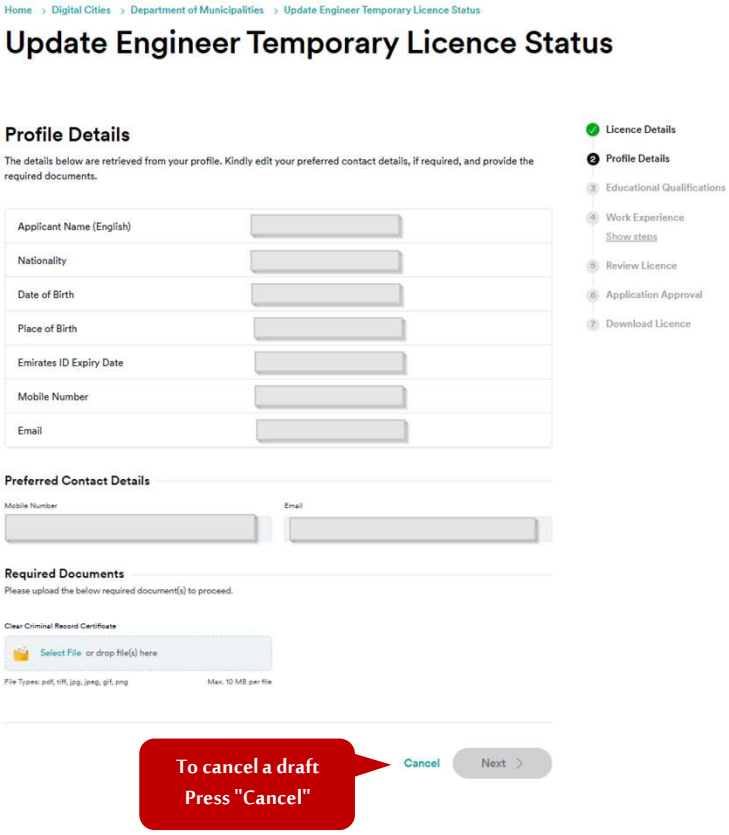
Applicant Data

First Scenario : Extend Temporary licence

In this step, the applicant's data, which was read from his UAE Pass data, is reviewed.

And he can enter the preferred means of communication, whether the phone number or the email.

Next, attach the Certificate of Good Conduct (Criminal Status Certificate) at the bottom of the screen, then click on "Next" .



- In all the steps of the system, a window appears that shows you all the steps of the service
- The number shaded in black shows you the current step
  Shaded in green shows you the successfully completed step

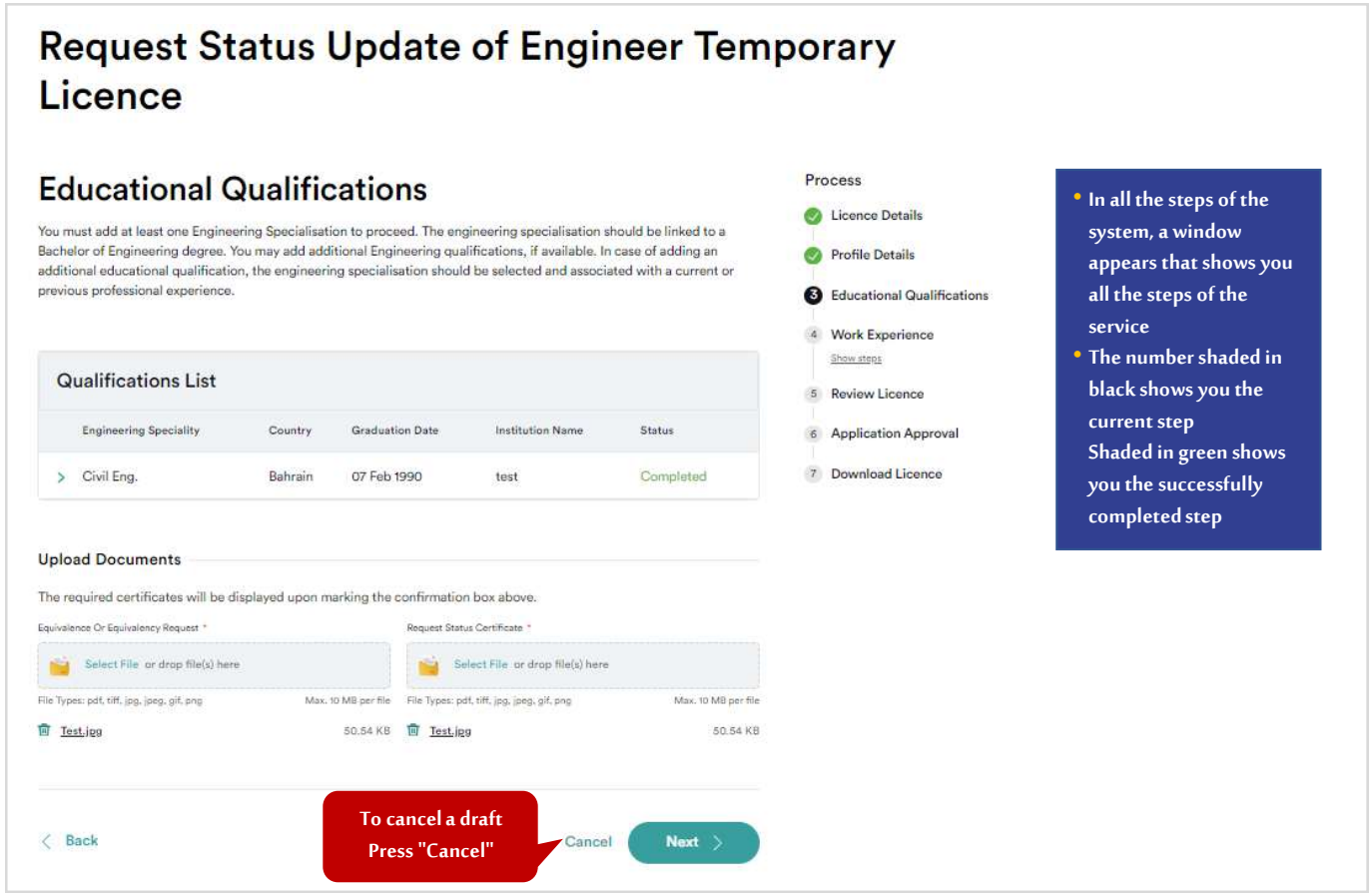
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First Scenario : Extend Temporary licence

In this step, the academic qualification that was previously added will appear to you.

A copy of the bachelor's degree equivalency application; and the application status document is uploaded , which can be extracted from the Ministry of Education website

Then we click on "Next" .

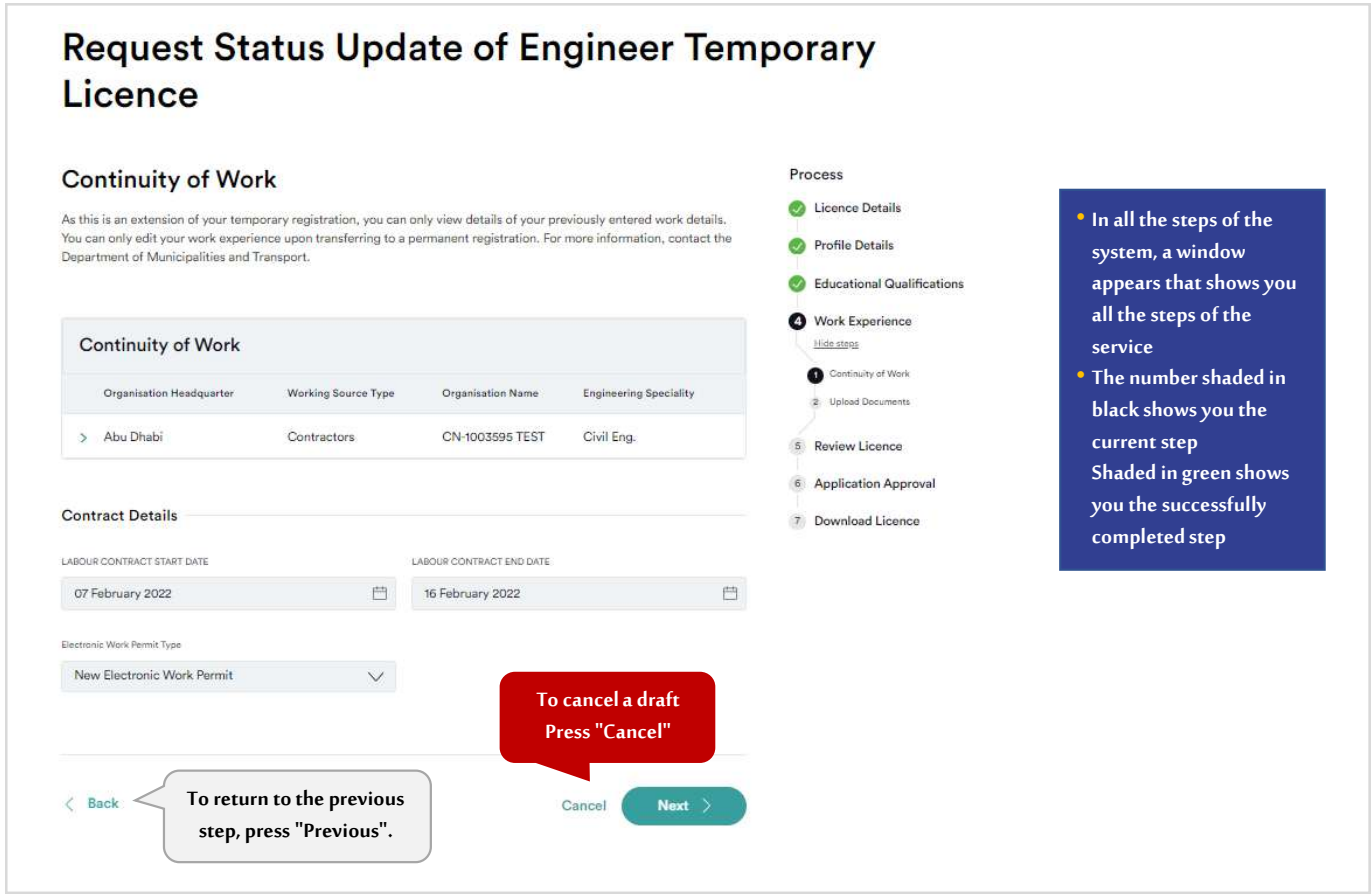


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First Scenario : Extend Temporary licence

You can only see the details of your current work experience that you entered previously. You can only modify your work experience when you transfer to permanent licence.

The "Next" button is pressed.



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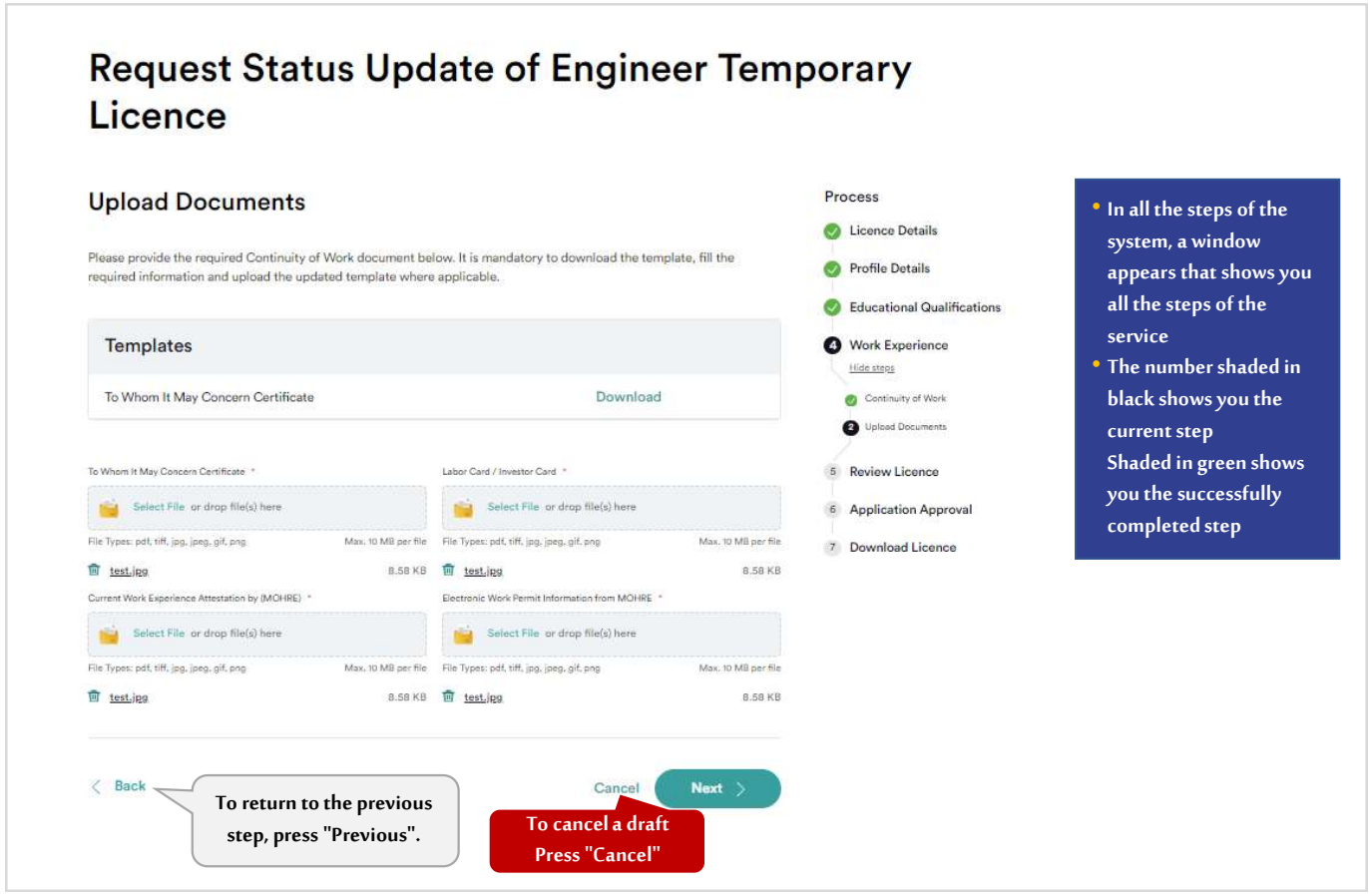
First Scenario : Extend Temporary licence

After completing the entry, the required documents are uploaded according to the selections.

Downloading a To Whom It May Concern Certificate form, filled and signed by the employer then uploading it.

Then upload the required documents based on the relation

Then press "Next".



- In all the steps of the system, a window appears that shows you all the steps of the service
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The Customer's Journey with the Service (1)

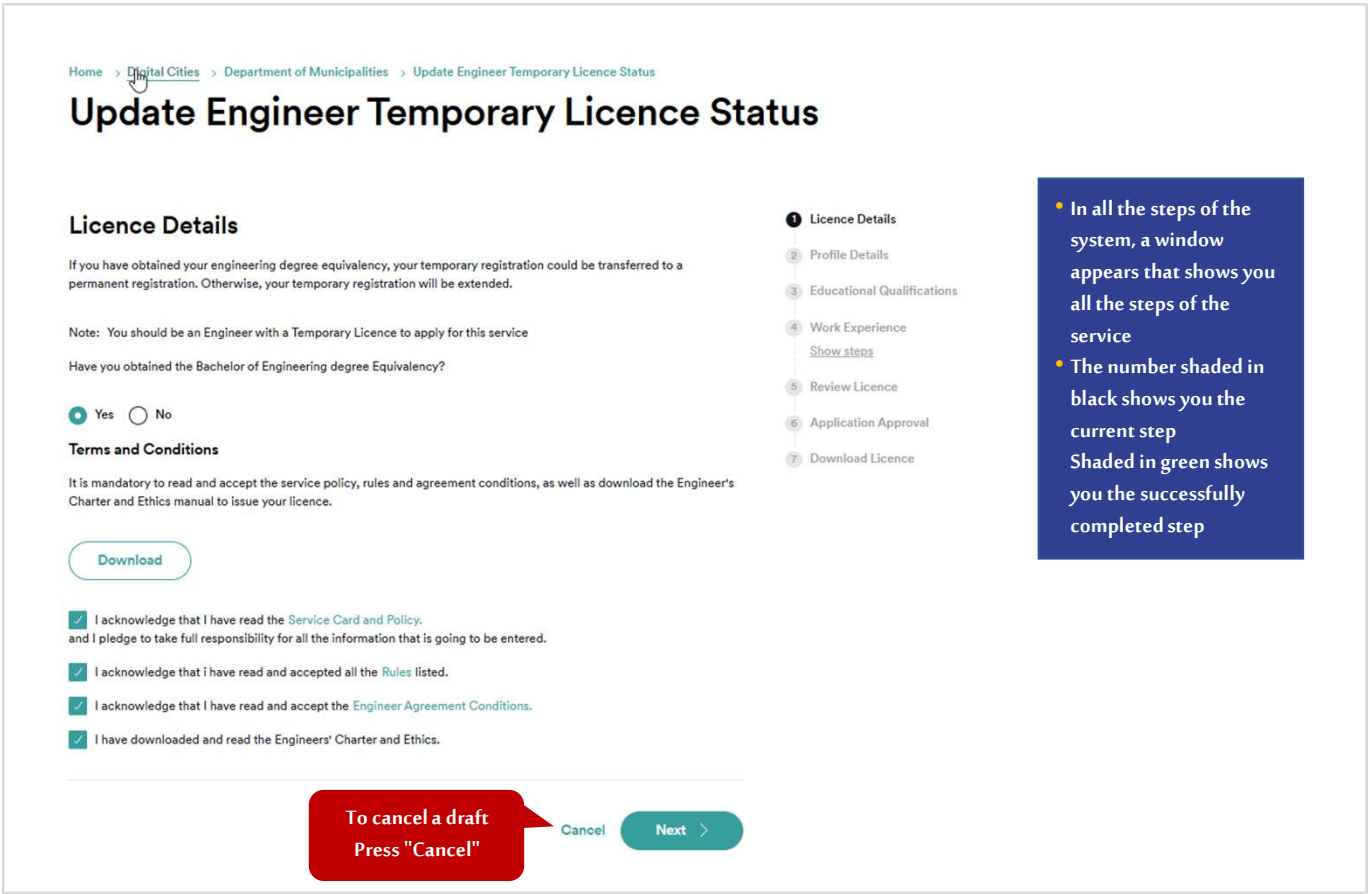
licence Details

Second Scenario : Transfer licence from temporary to permanent

Here, we will select the second scenario the answer is "Yes",
You will be directed to transfer the temporary licence card into a permanent licence
you will be asked to read the terms and conditions and acknowledge the following :

1 . reading service card and policy
2 . accept the rules listed
3 . accept the engineer agreement conditions
4 . reading engineer charter and ethics

Then, press the "Next" button at the bottom of the screen.



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The Customer's Journey with the Service (2)

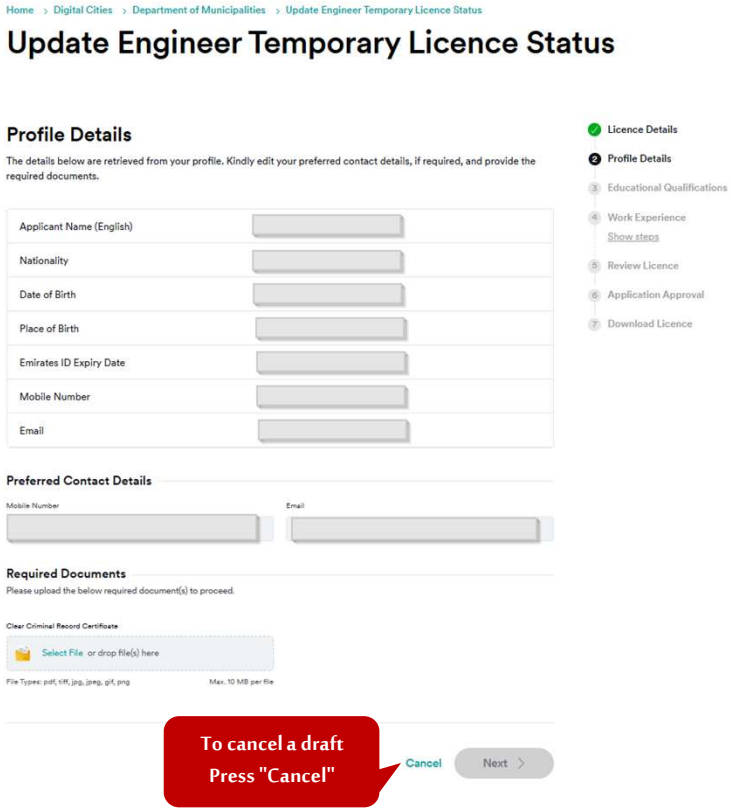
Applicant Data

Second Scenario : Transfer licence from temporary to permanent

In this step, the applicant's data, which was read from his UAE Pass data, is reviewed.

And he can enter the preferred means of communication, whether the phone number or the email.

Next, attach the Certificate of Good Conduct (Criminal Status Certificate) at the bottom of the screen, then click on "Next" .



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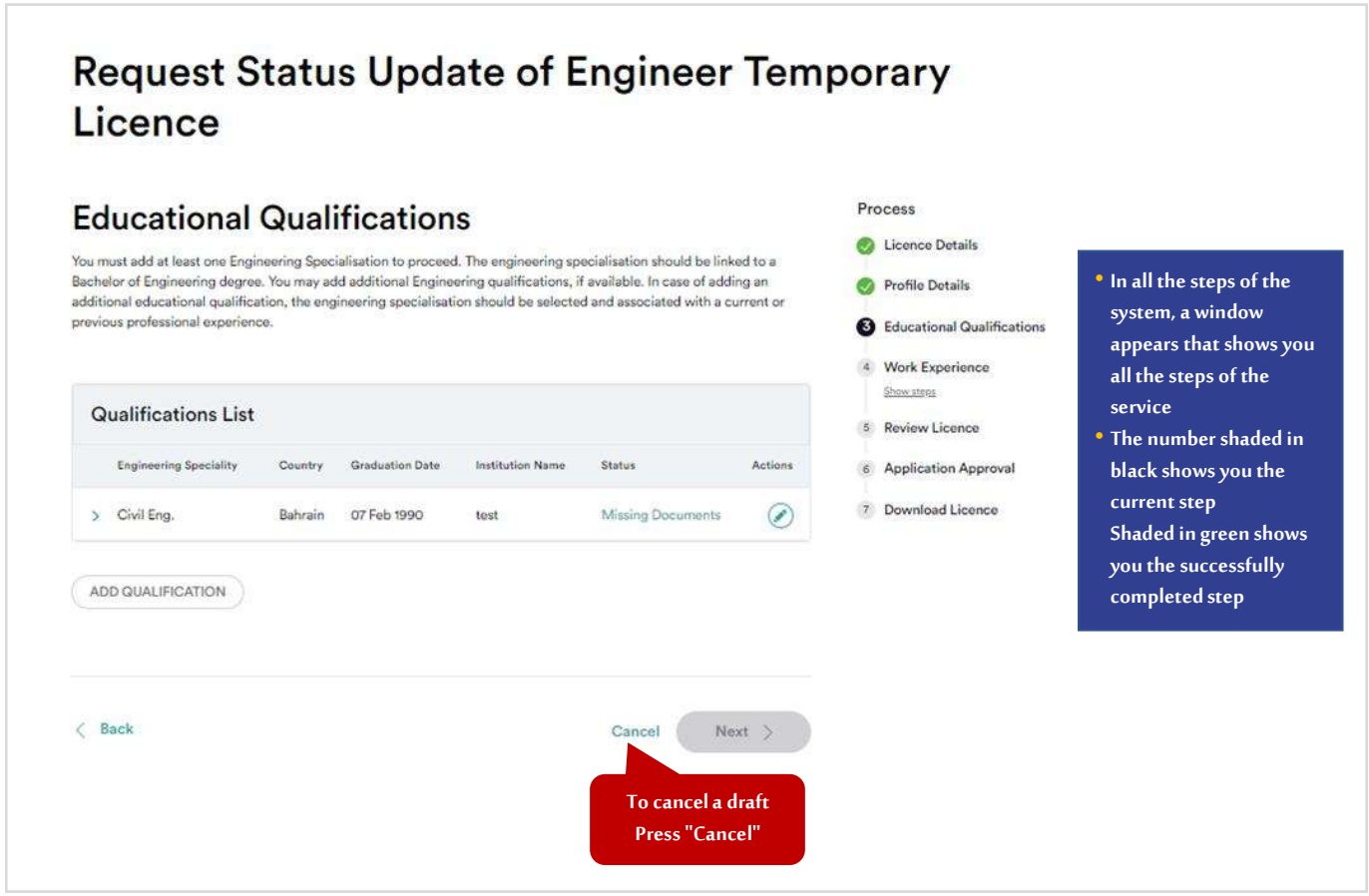
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The Customer's Journey with the Service (3)

Academic Qualifications

Second Scenario : Transfer licence from temporary to permanent

In this step, the academic qualification that was previously added will appear to you with "Missing Documents" status
To complete the documents, a copy of the bachelor's degree equivalency should be uploaded .
Then we click on "Update".



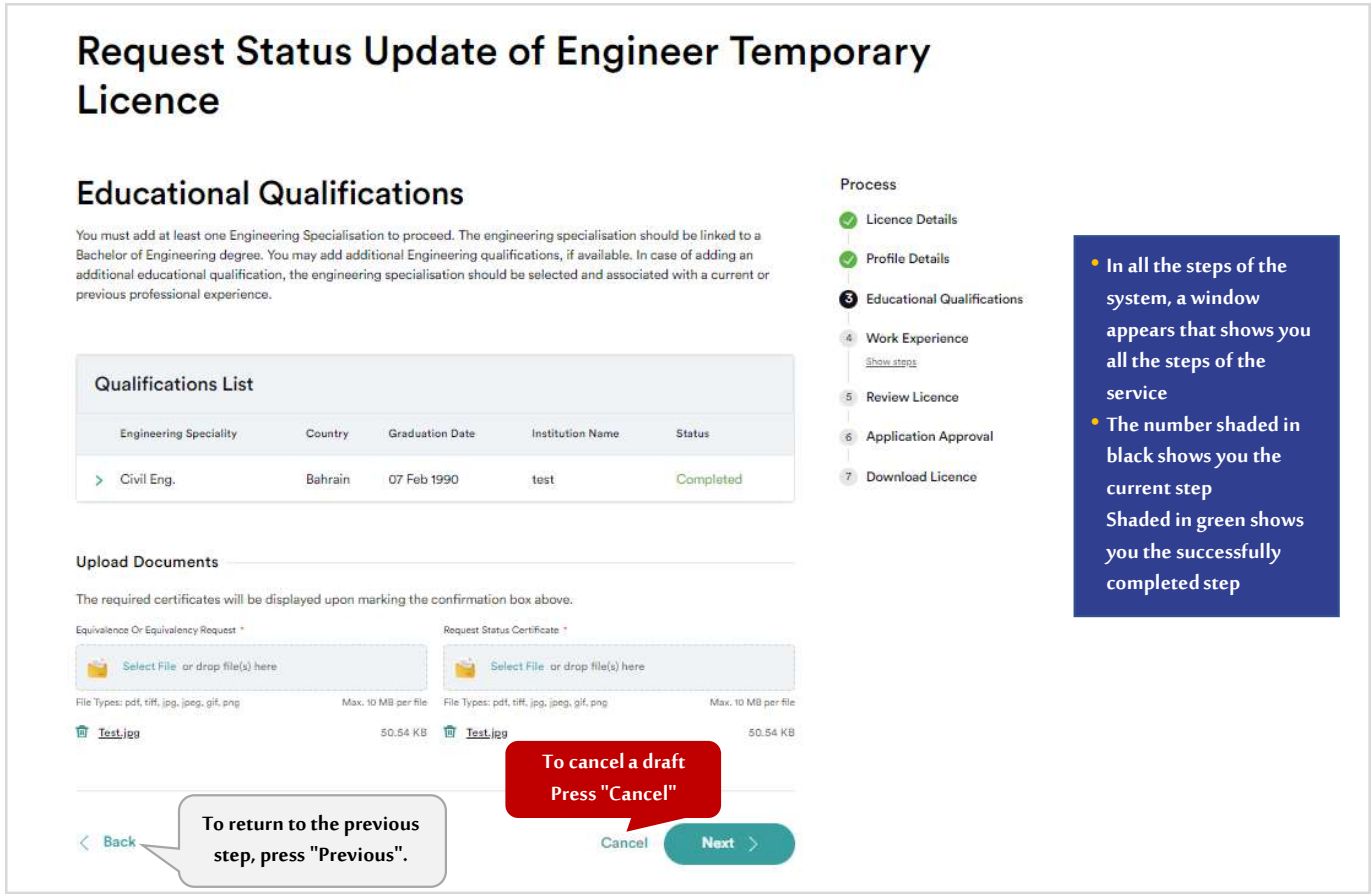
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Second Scenario : Transfer licence from temporary to permanent

After uploading the documents, you will see the status of the qualification as "Completed".

You can add another academic qualification here by clicking on "Add Qualification".

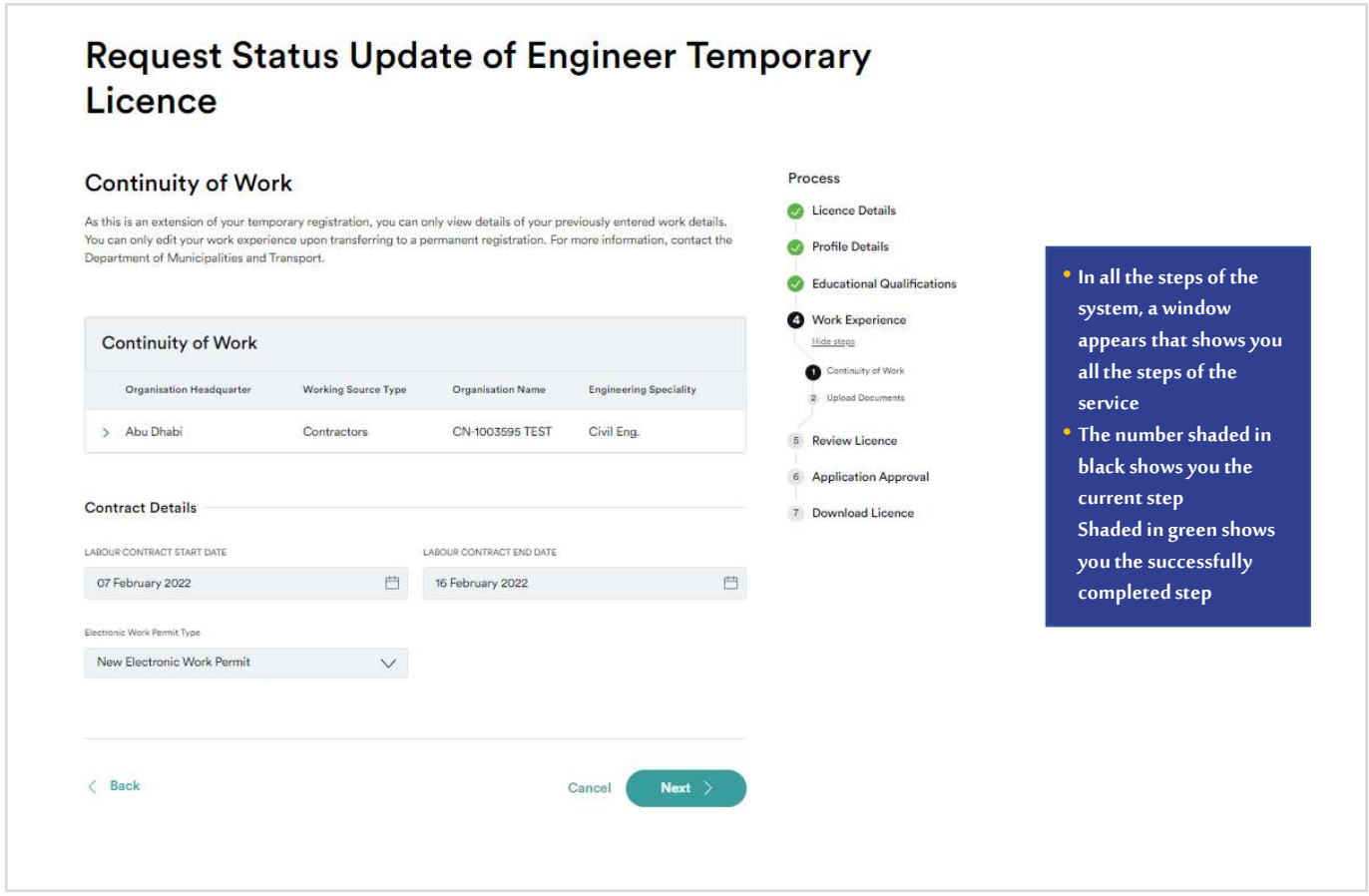
Then we press "Next".



- In all the steps of the system, a window appears that shows you all the steps of the service
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Second Scenario : Transfer licence from temporary to permanent

You can enter your current and previous work experience in the same way as in the "Issue an Engineer Licence Card" service.



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The Customer's Journey with the Service (5)

Inspection of the registration card

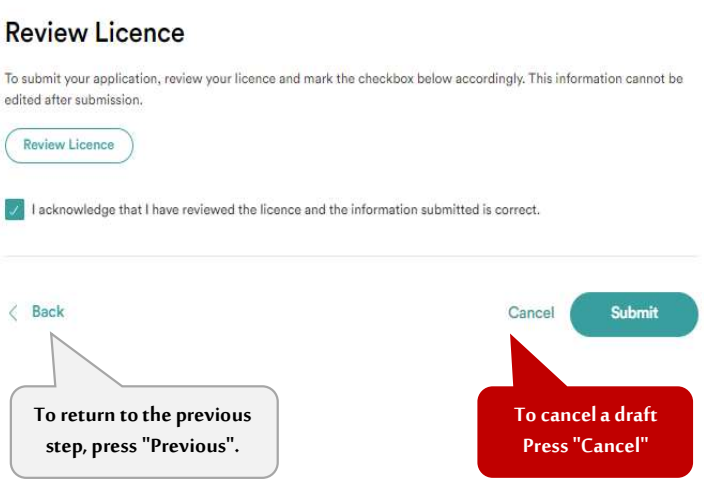
The last step is to review the licence card based on the data entered and make sure it is correct

Then acknowledgment of reviewing the licence and then submitting the application.

The application is reviewed by the concerned municipality within 5 working days.

Congratulations, you have (extended/Issued) the required licence card.

You can view it within your documents in the personal account on the TAMM platform or download it as soon as the notification of completion of the transaction is sent by the concerned municipality.



- In all the steps of the system, a window appears that shows you all the steps of the service
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THANK YOU

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